

AIRMAR Technical Advisory

Product: 1kW Transom Mount Bracket used with TM258, TM260, TM265 & TM270W Transducers

Advisory Summary: Product Recall - 1kW Transom Mount Bracket Support Failure

Symptom: The plastic transducer support used to attach 1kW transom mount transducers may break during installation or normal use

Product Affected: All 1kW Transom Mounts manufactured between October, 2011 and February, 2012

Distributed to: OEMs, Distributors, Dealers & End Users

Perform Upgrade:

Immediately

At Next Service Call

Information Only

Stock Update:

Update Stock Recommended

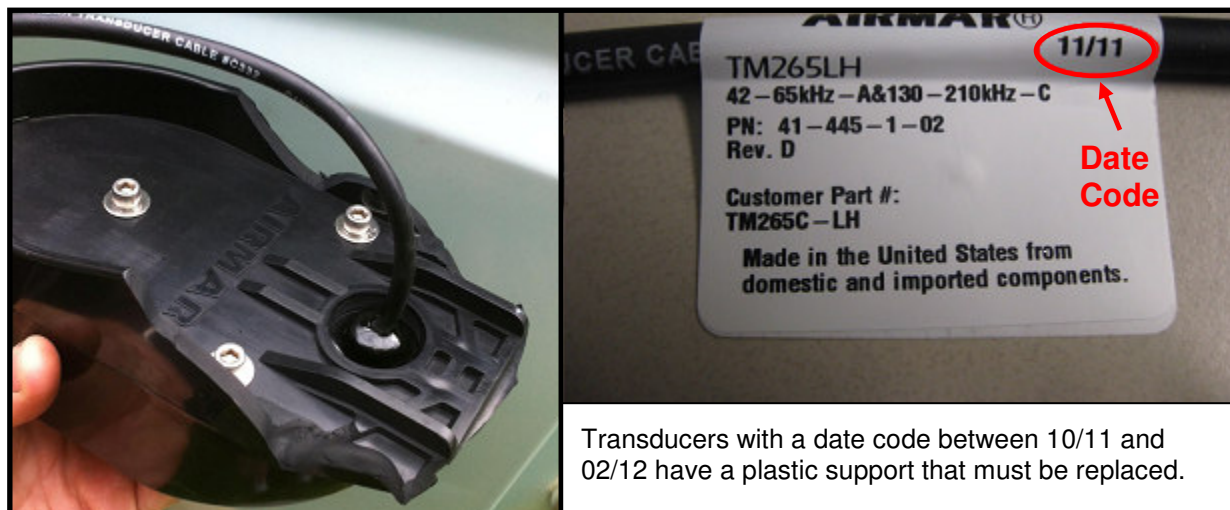
Not Required to Update Stock

Sensing Technology

WARNING! The plastic transducer support may break. If failure occurs during use, the transducer may kick back into the cockpit of the boat and cause personal injury or damage to the hull. The transducer may also be damaged or lost.

Advisory Details: The plastic support used with Airmar 1kW transom mount transducers manufactured between October 2011 and February 2012 may break during installation or normal use. Airmar identified the cause to be a bad lot of molded plastic parts.

Corrective Action: Product Recall – Discontinue use until the plastic support is replaced.



Upgrade Stock and In-field Repair: All affected stock must be updated. Please contact Airmar to make arrangements for a replacement plastic transducer support.

Phone: (603) 673-9570 ext. 1700

Email: sales@airmar.com

Make the subject of your email [M-0035 Product Recall](#)

Replacement Procedure:

An Airmar representative will check the serial number and date code of the transducer to verify that it is affected.

1. Product not yet installed

- a. A replacement plastic support will be shipped directly to you. Remove and destroy the original plastic support.

2. Product already installed

- a. A modified plastic support will be shipped directly to you. There is an added cable channel in the modified support so the cable does not need to be re-routed through the boat.
- b. Refer to the Installation Supplement supplied with the plastic support for details on how to remove the original support and re-install the replacement.