

Secure Transportation Mode

Protection for transportation during winter



EFOY and EFOY Pro fuel cells must be protected for transportation. This protection procedure is completed ex works and must be repeated if the unit is going to be sent out again.

If you switch on the EFOY or EFOY Pro fuel cell in wintertime before sending it to your customer, please operate the Secure Transportation Mode.

This procedure protects the device and its components from freezing during transportation. The whole procedure takes about 2 minutes. After the procedure the EFOY and EFOY Pro are set back to factory defaults

NOTE: This procedure is only for transportation and not for long term storage below storage temperature of +1 °C / +34 °F.

Instructions for Secure Transportation Mode (for Firmware Version 11.11 / 17.06 or higher):

Please note: In older Firmware versions, this mode is only available in German



1. Remove the red cap from the exhaust port.
2. Connect the fuel cell to a battery with a voltage above 12.3V (best: between 13.5 and 14V). Please make sure that the battery voltage doesn't drop below 12.3V).
3. The fuel cell must be switched off. A fuel cartridge must not be connected.
4. Connect the remote control panel.
5. If the device is operating in "Antifreeze mode", please wait until this is done.



6. The EFOY fuel cell has to be in "Automatic - Standby" or "Off" mode



7. EFOY Pro 800 / 800 Duo / 2400 / 2400 Duo:

Press the [menu] and [▼] button on the operation panel OP2 at least 3 seconds until the following message is displayed: "Transport lock – Please disconnect fuel cartridge and turn your EFOY upside down."



7. EFOY Pro 600 / 1600 / 2200 / 2200 XT:

Press the [power] and [▶] button on the remote control RC1 at least 3 seconds until the following message is displayed: "Transport lock – Please disconnect fuel cartridge and turn your EFOY upside down."

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Transport lock
Please disconnect fuel
cartridge and turn
your EFOY upside



Transport lock
Please wait...

Transport lock
Please return your
EFOY to its normal
position.



Transport lock
Your EFOY is now
ready for shipment or
storage.

8. The operation panel indicates: „Transport lock – Please disconnect fuel cartridge and turn your EFOY upside down“.

-> please turn the EFOY Pro unit upside down. Please note that some liquid can drop out.

9. The operation panel indicates: “Transport lock – please wait”.
-> please wait

10. The operation panel displays: „Please return your EFOY to its normal position.“
-> Please turn the unit back in normal position.

11. The operation panel displays: “Transport lock – please wait”
-> Please wait again until the transport lock procedure is completed.

12. When the procedure is completed, „Transport lock – Your EFOY is now ready for shipment or storage“ is displayed on the operation panel.

NOTE: To reset the parameters back to factory settings press [OK]

13. Please disconnect the fuel cell and the remote control panel immediately.

If this procedure doesn't work first time, please repeat it a second time. If the fuel cell starts when the procedure is completed (for example, if the battery voltage has dropped below 12.3V), the procedure has to be repeated.

If you have any further question for the operation of this procedure, please contact our EFOY hotline.

The Transport lock in following languages is available with following firmware versions:

Firmware Version:

EFOY Pro 600 / 1600 / 2200 / 2200 XT: FW 11.11

EFOY Pro 800 / 800 Duo / 2400 / 2400 Duo: FW 17.06

Available Languages:

- English (Factory setting)
- Deutsch – German
- Italiano – Italian
- Español – Spanish
- Français – French
- Nederlands - Dutch